

What is an **AC Emergency**

You might already be aware that our call centre is staffed 24 hours a day, 7 days a week, but when is an air conditioner problem an emergency? While we can help you determine whether you need emergency service when you call or if you can wait until regular business hours, here are a few examples of what constitutes an AC emergency.



If you are experiencing any of the following problems with your air-conditioning system, we recommend contacting us right away.

01

Strange sound

An unusual screeching sound could indicate something relatively simple like a loose fan belt, or it could be sign of a potentially dangerous problem like the compressor operating at a high level of pressure. If you're hearing a strange sound that seems excessive, turn off the system immediately and contact us for AC repair.

02

No Air Flow

Whether your unit won't start up or if it starts up but there is no air flow, it could be a sign of major system failure. The potential causes of the problem are numerous, and without professional training, it would likely be impossible to diagnose the problem yourself.

03

Unusual smells

A burning odour is usually a sign of an electrical complication that has become so severe that the damaged component is actually burning. If your AC system smells like it's burning, that definitely constitutes an emergency.

Turn off the power and contact us immediately for help. If your unit just has a bad smell contact us for a major service for the bacteria on your unit has build up and can be harmful to you, when we do the service we will then also treat the unit with a bacterial spray to eliminate any fungal and bacteria buildup.

04

Emergency repairs

When you need emergency Air-conditioning repairs in Gauteng, trust the cooling experts at **All Out Group**. We have the knowledge and experience to tackle any air conditioning problem. For fast, dependable repair.